



# MEET THE BEST VALUE IN HOSPITALITY



# THE BEST VALUE. PERIOD.<sup>™</sup>

Canadas Best Value Inn is all about Canadian ideals, offering great value, and staying humble. We're a hotel brand designed to embody all the joyful feelings that guests have when they know they're getting the best bang for their buck. Through this lens, we built something truly different. A place where honesty, kindness, and value are embraced and honored. It's a place your guests can be proud to stay.



#### MARKETPLACE

**TARGET MARKETS:** Secondary and tertiary markets

**SEGMENT:** Economy, Canada

**PROPERTY TYPE:** Ideally suited for conversions & new builds

## FOR OWNERS, BY OWNERS

## FLEXIBLE BRANDING THAT CAN HELP OWNER ROI

Sonesta competes effectively against other brands by maintaining flexible branding that can help owners with their ROI.

Unique property types

Exterior corridors

WE WELCOME

WE OFFER

Properties without elevators

Flexible interior color schemes

Adaptable brand standards

**Extended PIP timelines** 



## Here Today. Roam Tomorrow.

- 6.9 million members and growing<sup>1</sup>
- Travel Pass members are more likely to convert on Sonesta.com than non members
- For full-year 2024, Travel Pass Members were responsible for 76% of brand.com bookings<sup>2</sup>

#### AWARD WINNING PROGRAM

- Ranked #5 in 10 Best Hotel Loyalty Programs, USA Today 2024 – Top 10 for 7 consecutive years
- Ranked #3 in Best Hotel Loyalty Value, WalletHub, 2024
- Top 10 U.S. News & World Report Best Hotel Travel Rewards 2024
- Loyalty 360 2023 Award for Loyalty Program Innovation



## **Canadas Best Value Inn**





Canadas Best Value Inn brand offers reliable, affordable accommodations with consistent comfort and quality service throughout Canada. We're a trusted choice for budget-conscious travelers seeking value without compromise.

### **BRAND PILLARS**

Our values make us who we are.

### **Best Value**

The best value in town, because guests love that feeling of getting the best bang for their buck.

### Upfront

Guests feel welcome and enjoy comfortable and clean rooms - everything they need and nothing they don't.

### Pride

Celebrating Canadian values, ideals and heritage.

# VALUE SEEKERS

They are independent and proud and enjoy getting the most for their money. They're in search of a relaxing, clean, and convenient place to rest after a long day.

## Mindset

Pragmatic Proud Canadian Bargain hunter Strong work ethic





### MANIFESTO

We are Canadas Best Value Inn. Rooted in the neighborhoods we call home, we're more than a place to stay-we're a promise of reliability, comfort, and value. Whether you're on the road for work, visiting family, or simply seeking a welcoming stop along the way, we're here to offer you a friendly experience at a price that makes sense. We believe that hospitality should never be complicated. It's about everything you need and nothing you don't-a clean room, a cozy bed, and the peace of mind that comes with knowing you've found a place that cares. No matter where your journey takes you, we're here to greet you with a smile, treat you like family, and remind you that the best value isn't just in the name-it's in every moment of your stay.

Welcome to the best value on the road.



TARGET MARKETS

Secondary & tertiary markets





## MARKETPLACE OPPORTUNITY

Canadas Best Value Inn competes with brands, including Towneplace Suites, Candlewood Suites, Mainstay Suites, Hawthorn Extended Stay.



# **Guest Journey**





### MEMORABLE TOUCHPOINTS THAT BRING THE BRAND TO LIFE.



### DEFINING BRAND STANDARDS

Our Defining Brand Standards are the touchpoints that are specific to the Canadas Best Value Inn brand and are what sets us apart within the marketplace. These are required touchpoints that are reflected throughout every aspect of Canadas Best Value Inn brand hotels.

### SIGNATURE MOMENTS

Though optional, our Signature Moments are what elevates Canadas Best Value Inn beyond your standard hotel experience and are what leave guests wanting to return again and again.



### CORE BRAND STANDARDS

Value Inn brand hotels.

### ARRIVE



MILITARY & VETERAN PARKING SPOTS Designated premium parking spots with branded parking signage specifically for military and veterans.



WELCOME MAT Bringing a sense of welcome in front of every Canadas Best Value Inn.



FRONT DESK LIVERY Signage at the front desk increases brand recognition and awareness.



PATRIOTIC ELEMENT Show your Canadian pride by featuring a patriotic element, like a flag, or artwork in the lobby.





PET WELCOMING PROGRAM



DISTRIBUTION PROGRAMS



LEARNING, DEVELOPMENT AND BRAND GUIDANCE PLATFORMS





TOP OF BED PROGRAM A custom top sheet exclusive to the brand modernizes each guestroom.

EAT + DRINK



32" FLAT-SCREEN TV WITH HBO Entertainment is always on hand with flat screen TVs and complimentary HBO programming.



TERRY High-quality towels show our commitment to guest comfort.



BATH AMENITIES feature refreshing botanical bottles or bulk dispensers.



WI-FI

ARCHITECTURE, DESIGN AND CONSTRUCTION REQUIREMENTS





SECURITY STANDARDS

BREAKFAST Grab n' Go breakfast, full breakfast buffet, or voucher for complimentary breakfast on-site or nearby.



COFFEE PROGRAM Serve Royal Cup Prideland Coffee during breakfast hours in the lobby for guests to enjoy.

Defining Brand Standards and Signature Moments subject to change. Additional core brand standards may apply, consult the current brand standards manual and resources located on the Sonesta QA site or Brand Hub.



Exclusive branded amenities scents available in individual



Our Core Brand Standards are what we are known for, and ensure your guests have a comfortable and consistent experience no matter which location they visit. These are required touchpoints that are reflected throughout every aspect of Canadas Best





GUEST SATISFACTION AND REPUTATION MANAGEMENT PLATFORMS



QUALITY ASSURANCE PROGRAM







GUEST EXPERIENCE AND ENTERTAINMENT PLATFORMS





BRAND IDENTITY, DESIGN, AND SIGNAGE GUIDELINES



NON-SMOKING HOTEL





# **8**<sup>th</sup>**LARGEST 1**,100+ properties **13** brands **1POWERFUL 100,000+** rooms **9** countries **100,000+** rooms



TRAVEL PASS

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